

ORDERING SPARES – Some notes to assist you.

At the Ford Model Y & C register we are justifiably proud of our spare parts supply system. One of the many benefits of being a full member of the Ford Y & C Model Register is the availability of a wide range of spares for your vehicle which you can purchase as a fully paid-up member of the club.

The readily available spares are listed with an order form in the centre pull out pages of this publication. To help you obtain the best service when requiring spares please note the following procedure:

Please fill in the form to listing the items you require as below

<u>ITEM NO.</u>	<u>NEW ITEMS REQUIRED</u>	<u>QUANTITY</u>	<u>PRICE</u>
EL14	Distributor cap	1	£16.

Always use the order form from the *latest* edition of Transverse Torque when placing an order. Photocopy the form, scan it and email or just post the original. Although not necessary it is best to use the official order form so that every item of required information is included. Enter your landline telephone number, email address if applicable and your membership number – most important. Completed order forms should be sent either by post or email to John Armstrong at the address shown at the head of the *latest* edition order form. You can contact the spares administrator by telephone at the number shown in the list of register officers on the inside cover of Transverse Torque. If you leave a message and require a call back please include your land-line telephone number. All telephoned orders *must* be confirmed either by email or post.

Always consult the *latest* spares list ie from the most recent edition of Transverse Torque when writing an order as the list is regularly updated. Credit cards will not be charged or cheques cashed until after despatch of the goods. Please remember to add on the charge for handling (see order form) when totalling your payment due. If paying by credit/debit card using email please send your card details split between two separate emails for better security.

The spares listed are stored and distributed by 6 *volunteer* holders from various locations round the country. Listed items are usually ex-stock and will be despatched within 7 days of receipt of order. Please allow two clear weeks for delivery from placing your order and please remember that different items on an order may come from different sources and so will not all arrive together.

The list of spares contains some new (pattern) parts and recycled used parts as well as reconditioned parts. There is also a wide variety of items taken off scrapped cars *not listed* which are available on longer delivery which are stored centrally. If you have a particular requirement please email or write to the undersigned and every effort will be made to find the part you require for your car.

Where listed items are marked in bold type “**EXCHANGE**” you must return your old item before the replacement can be despatched. In this case place your order as described above and *wait for instructions* regarding where to send your returns. Please do not send exchange items to the spares administrator as this may delay your order especially where the spares holder needs to see your old part to ensure correct supply of the replacement.

Welcome to the club and happy motoring!

John Armstrong
Spares Administrator